

# Prairie Labs

**Highest Quality  
Repairs**



## Helpful Hints

### **Dear Hearing Aid User:**

We are pleased to inform you that your hearing aid has been professionally repaired and reconditioned to the **highest standards** by highly trained repair technicians with the use of replacement parts that are either original manufacturer's parts, or parts meeting or exceeding your hearing aid manufacturer's standards.

### **Please Note:**

In order to **maximize the useful life** of your hearing aid and reduce the frequency of the repairs needed for your unit, we have compiled some **helpful hints** that if followed, will help you to get the most use out of your hearing instrument and your batteries.

### **Cleaning Your Hearing Aid**

Do not use soap, detergents or any chemical cleaners to clean your hearing aid. Use a clean, dry cloth or tissue or small soft bristle brush to gently wipe or brush your hearing aid clean.

Do not use any sharp objects such as a pin to clean or remove wax from your hearing aid. Handle your hearing aid with care. Do not drop or handle roughly.

### **Storing Your Hearing Aid**

When you are not using your hearing instrument for an extended period of time, you should remove the battery from it to prevent damage to the hearing aid, due to possible battery leakage.

### **Batteries**

Keep your batteries away from excessive heat or humidity. Store them in a cool, dry place. Do not remove them from their packaging until you are ready to use them. Also, keep your batteries away from children or pets. They contain toxic chemicals that may harm humans or pets.

### **Batteries (Please Remember)**

Batteries have a limited life span even if they have never been used. They will gradually lose power, so if you try a new battery in your hearing aid and are not able to get as many hours of use out of it as before, it may not necessarily be because of a problem with your hearing aid. It could simply be an old battery. Always purchase batteries from reputable places, such as your hearing aid dispenser.

### **Maintenance of Your Hearing Aid**

Please do not attempt to perform any repairs on your hearing aid as this can easily cause further damage to your unit and increase the cost of repair or even invalidate your warranty. Your hearing aid should always be kept as dry as possible. If you get your hearing instrument wet, do not attempt to dry it by using a hair dryer, microwave or conventional oven.

### **Maintenance**

Excessive heat generated by these devices could permanently and irreversibly damage your hearing aid. If you live in a humid climate or perspire heavily, we recommend the use of a hearing aid drying kit. Your hearing aid dispenser can provide you with further assistance in this matter.

### **Maintenance**

Dogs and cats may be attracted to the high pitch sounds produced by your hearing aid and can permanently damage the unit by chewing on it. If you use hairspray, remove your hearing aid from your ear before applying the hairspray and wait a few minutes for your hair to dry before reinserting the unit in your ear.